



Labware revolutionizes restaurant wireless ordering with Papyrus handheld—winner of the Good Design® Award



Labware, a global leader of POS solutions in the hospitality industry, unveils [Papyrus](#), a highly innovative handheld terminal designed for restaurants. Papyrus has received a Chicago Athenaeum Museum of Architecture and Design's [Good Design® award](#) in what is the oldest and most prestigious competition worldwide celebrating excellence in design and engineering.

Papyrus employs Labware's patent-pending technologies introducing new capabilities into professional hospitality devices and overcoming today's challenges related to restaurant wireless ordering. It is the **world's first hospitality handheld with a super e-paper multitouch color display** and a non-reflective and high-contrast screen presenting text that looks natural without sacrificing colors. A special sensor detects whether the environment is dark or bright and automatically switches between indoor and outdoor display mode, ensuring perfect readability in all lighting conditions, even in direct sunlight.

Papyrus boasts other unique features such as its ultra-light and ultra-strong magnesium unibody housing, the latest capacitive multi-touch technology, a fast and ingenious authentication mechanism (patent-pending *Waiter ID Lock*), and an extraordinary battery life of up to one week, eliminating the hassle of replacing the battery or having to charge the handheld daily.

Papyrus is equipped with industrial wireless long-range technology, offering the widest coverage range among today's hospitality handhelds (up to 400m outdoors), noise immunity, and the lowest power consumption rate, which are critical requirements in this industry.

"We are honored to receive the prestigious Good Design® recognition," said Labware Managing Director Paolo Pagnanini, "which confirms our commitment to innovative products and effective design. A vision of

the future has always been the driving force of our projects, based on our original inspiration and on the fruits of our research, and all our products embody the technology of tomorrow”.

After the EuroCIS trade fair in Düsseldorf, Labware will be showcasing the new Papyrus handheld at the Retail Business Technology Expo in London and at The Restaurant Show in London, then to **SIGEP** in Rimini.

About Labware

Labware is an Italian company and a globally recognized leader in the hospitality and retail market, producing complete and integrated management solutions. For over 20 years, the company has gained unrivaled know-how in the sector and a solid international reputation, proving its ability to pursue quality and lead innovation. With over 30,000 installations in 30 countries, restaurants all over the world choose Labware solutions for their reliability and efficiency. Every single component of the Labware systems is designed, engineered, and produced in Civitanova Marche, Italy, where Labware’s corporate headquarters is located—a choice that stands witness to the corporate philosophy of absolute commitment to quality.

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Papyrus product page: www.labware.it/it/products/papyrus

Good Design® Award website: www.good-designawards.com